

HARBORTOUCH HOSPITALITY

- Performance
- Reliability
- Value



HARBORTOUCH



HARBORTOUCH

PRODUCT OVERVIEW

HARBORTOUCH HOSPITALITY

Various Foodservice Operations

- Quick service
- Diners
- Cafeterias
- Table service
- Fine or casual dining



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HARBORTOUCH HOSPITALITY

- No server required, no single point of failure
- Data protection
 - Every station is a real-time image of the others
 - Protecting data crucial to restaurant operations



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HARBORTOUCH HOSPITALITY

- **Easy to Configure**
 - Adding a station is simple - just connect, identify and GO!
- **Self Healing Network**
 - Stations added are immediately recognized and restored



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HARBORTOUCH HOSPITALITY

- Customizable to fit the specific needs of the restaurant operator
- Improves order accuracy
 - Builds customer satisfaction



HARBORTOUCH HOSPITALITY

Flexibility is Key

- Customizable screen layout
- Tailor functionality for specific operating requirements
- Design each station to compliment the restaurant's profile
 - Kitchen printing
 - Kitchen video system



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QUICK SERVICE



Ideal for Operations Requiring Speed and Performance

Various QSR Applications

- Fast food
- Sandwich shop
- Buffet
- Ice cream



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QUICK SERVICE

- **Combos**
 - Multiple types
 - Fixed price combo
 - Mix & match
 - Multi-buy
 - Auto-Combo Recognition



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QUICK SERVICE



Kitchen Video System Option

- 'On the Fly' and 'On Demand' Display Modes
- Production Statistics
- Stainless Steel Bump Bar Controllers
- Up to 8 Videos



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QUICK SERVICE

Tracking Order Types

- Helps forecast staffing and food prep needs
- Order type can prompt for customer name
- Apply tax and discounts by types



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QUICK SERVICE



Menu Items

- Up to 9,999 menu items
- Preset menu item keys or display keys for pick lists
- 9 size levels
- 8 price levels



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CASUAL DINING

Various Dine-in Applications

- Coffee shops
- Cashier operations
- Table service



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CASUAL DINING



Guest Checks

- Table or check tracking
- Closed checks can be recalled for easy post-edit or re-print operations
- Recall by customer name or phone number
- Bar coded for quick and accurate retrieval



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CASUAL DINING

User Friendly Operations

- Helps keep wait staff productive
- Server tracking reports simplify check out
- Accurate communications with kitchen helps build customer satisfaction



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CASUAL DINING

Bar

The screenshot shows a POS interface with a 'Guest Check' window. The window has a menu bar with 'Back', 'Recall', 'Previous', 'ID', 'Name', and 'Print'. Below the menu bar, there are fields for 'Guests' (1), 'Server' (TEC DEAL), and '20005'. A grid of yellow buttons lists server names: Evelyn, Chuck, Clay, Daryl, Kim, Lora, Michael, and Steve. The main area is a green grid with one row containing 'S1 1 GREY GOOSE 8.50'. At the bottom, a summary row shows: 'SubTotal 8.50', 'Tax 0.60', 'Gratuity 0.00', and a total of '9.10'.

Item	Quantity	Price	Total
S1 1 GREY GOOSE	1	8.50	8.50
SubTotal		8.50	8.50
Tax		0.60	0.60
Gratuity		0.00	0.00
Total			9.10

- Fast pay transactions streamline bar operations
- Assign names to bar tabs



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CASUAL DINING

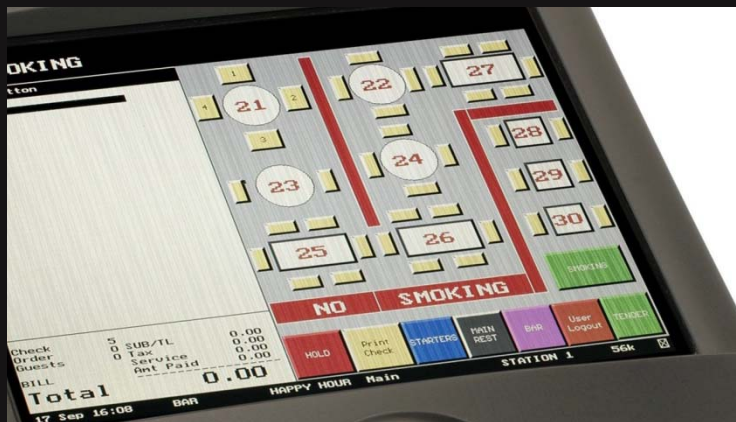


Table Service

- On-screen table management
- Separate check functionality
- Custom kitchen messages



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More Operational Features

- 8 meal periods
- Auto menu/price level change by time of day or day of week
- Combine checks easily
- Auto gratuity by guest count



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OTHER HIGHLIGHTS

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```
4:00 pm 10/13/01
Daily Time Card Rpt
LABOR REPORT
Daily
FROM 10/12/01 15:21 TO 10/13/01 16:00
TEC America - Atlanta
```

Manager 1			
0			
Manager	In	10/13	10:08
	Out	10/13	16:00
Reg Time		5.87	0.00
Overtime		0.00	0.00
Supervisor 9			
0			
Supervisor	In	10/13	10:03
	Out	10/13	10:03
Supervisor	In	10/13	10:09
	Out	10/13	16:00
Reg Time		5.85	0.00
Overtime		0.00	0.00
Cash DT			
0			
DT Cashier	In	10/13	10:09
	Out	10/13	16:00

Comprehensive Reporting Including:

- Financials
- Product mix
- Hourly productivity
- Labor
- Voids
- Refunds



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Reg Time		5.87	
Overtime		0.00	
Supervisor 9			
0			
Supervisor	In	10	10
	Out	10	10
Supervisor	In	10	10
	Out	10	10
Reg Time		5.85	
Overtime		0.00	
Cash DT			
0			
DT Cashier	In	10	
	Out	10	

Supervisor 9
Clocked Out
as Supervisor
at 10:03 on 10/13.

Supervisor	In	10/13	10:03
	Out	10/13	10:03
Hours Worked This Shift			0.00
Hours Worked Today			0.00
Hours Worked This Week			0.00

Employee Timekeeping and Tracking

- Up to 9999 employees
- Track clock in/out and break in/out times
- Job description automatically assigns order type
- Magnetic cards or digital key input for timekeeping and server operations
- Employee meal tracking



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3:20 pm	10/12/01
Inv Totals INVENTORY REPORT Daily FROM 10/05/01 10:21 TO 10/12/01 15:20 TEC AMERICA - Atlanta	
Buns	LB
Beginning	0.00
Purchases	19.00
Returns	3.00
Raw Waste	0.00
Finished Waste	0.00
Sales	0.00
On Hand	17.00
Calc On-Hand	16.00
Usage	1.00
Calc Usage	0.00
Variance	1.00
On-Hand Value	37.23
Waste Value	0.00
FPW Value	0.00
Usage Value	2.19
Variance Value	2.19

3:20 pm	10/12/01	
Inv Status INVENTORY REPORT Daily FROM 10/05/01 10:21 TO 10/12/01 15:20 TEC AMERICA - Atlanta, GA		
Buns	LB	LB
Sales	0.00	0.00
Calc On-Hand	16.00	0.00

3:20 pm	10/12/01	
Inv Count Sheet INVENTORY REPORT Daily FROM 10/05/01 10:21 TO 10/12/01 15:20 TEC AMERICA - Atlanta, GA		
Buns	_____ LB	_____ LB
Seafood	_____	_____

Food	On-Hand Value
	Shrink
	FPW Value
	Usage Value
	Variance Value

Total	On-Hand Value
	Shrink
	FPW Value
	Usage Value
	Variance Value

Management Control

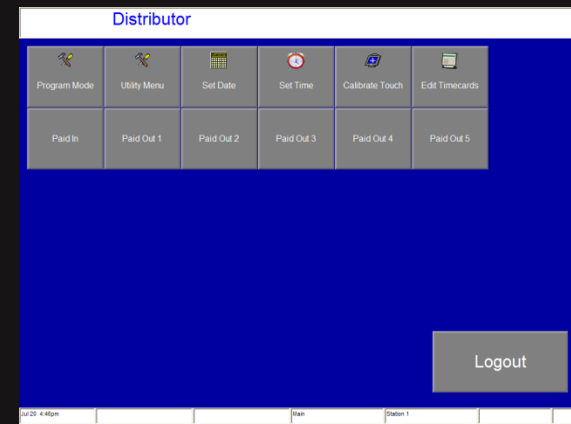
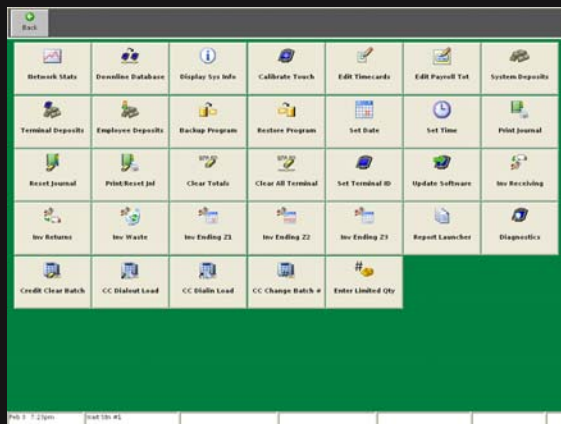
- Definable security levels at all points
- Manager control of voids and refunds
- Reporting from any terminal



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Manager screens can be designed to give controls where needed



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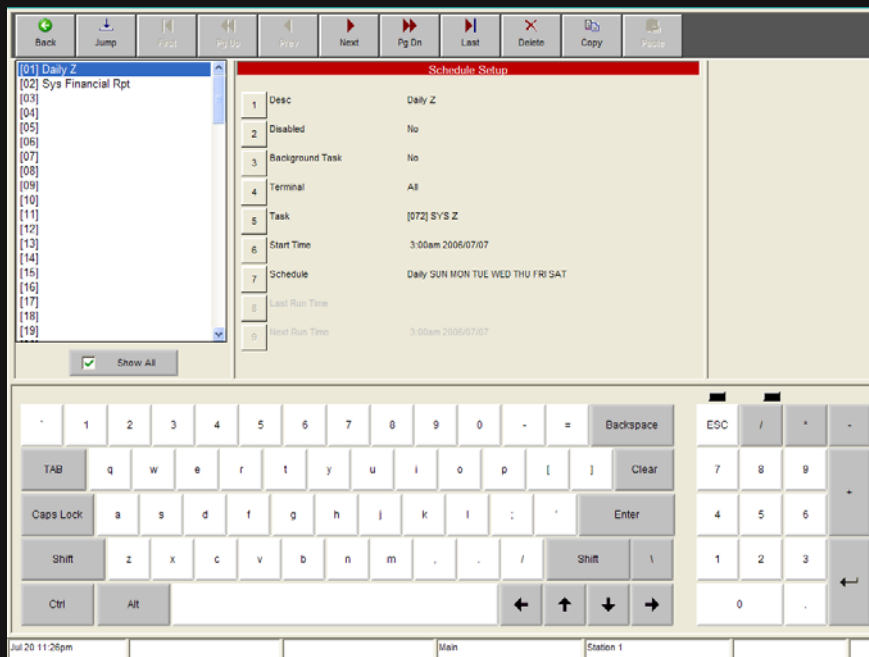


- UBC credit and gift card interfaces
- Gift card sale and redemption
- House account management option
 - Integrated charge posting with Inclining balance options



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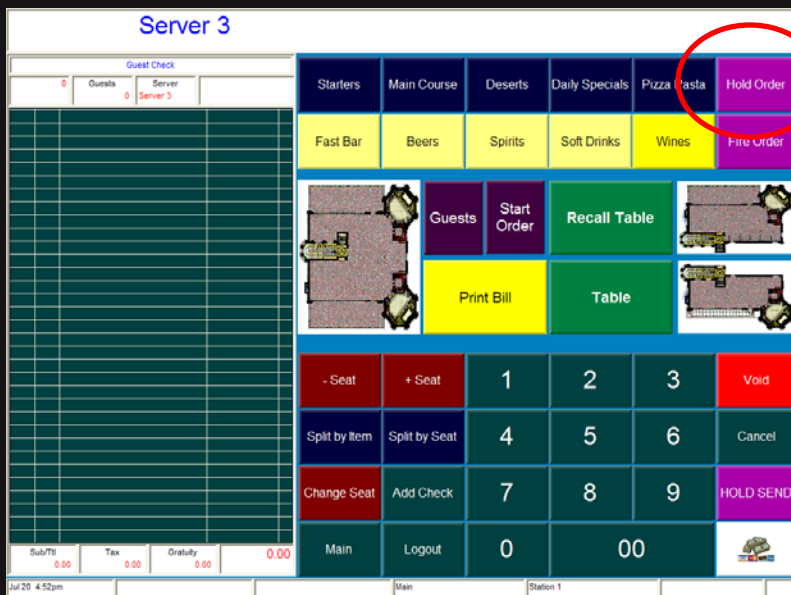
Built-In Task Scheduler

- Schedule
 - Functions
 - Reports
 - Exports
 - Macros



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Hold and Fire Courses



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